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**ARE YOU A TENANT OR A LANDLORD?**

**DO YOU OR SOMEBODY YOU KNOW EXPERIENCES PROBLEMS IN THEIR RENTED PROPERTIES?**

**THE KWAZULU-NATAL RENTAL HOUSING TRIBUNAL WAS ESTABLISHED TO RESOLVE DISPUTES BETWEEN TENANTS AND LANDLORDS IN RESIDENTIAL DWELLINGS (FLATS, APARTMENT, BACKYARD ROOMS, HOUSES, SHACKS OR HUT) CAUSED BY AN UNFAIR PRACTICE**

* Do you need advice on your rights and obligations as Tenants or Landlord?
* Do you need advise with regards to lease agreements?
* Are you unfairly treated at your rental property? e.g. lack of maintenance, illegal lockout, intimidation, non-payment of rental, non-refund of deposits, failure to issue of receipts, disconnection of services, Nuisance, damage to property etc.
* Lodge a complaint with Rental Housing Tribunal to resolve your disputes through your municipal office.
* Your disputes will be resolved speedily
* Avoid taking law into your hands. Exercise your rights in an legally accepted manner.
* Protect your rights against unfair practices

**This is a free service available at your doorstep.**

**Visit your Municipal offices:**

**Address : Msinga Municipality**

 **R33 Main Road, Tugela Ferry, 3010**

**Contact Details : Ms. Buyi Ngubane**

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